



schoox

## CUSTOMER SNAPSHOT



# Smooth global implementation for a franchise corporate structure

Industry: Restaurants

Learners: 51,000

**FIVE GUYS**



Established in 1986, **Five Guys** is a family owned and operated quick-service restaurant focused on hamburgers, hot dogs, and french fries. Now, over 30 years after Five Guys first opened, there are almost 1,700 locations worldwide and another 1,500 units are in development. Five Guys restaurants are 70 percent franchised.



Schoox addressed four of our critical requirements: easily adaptable for our unique hierarchy and organizational structure, mobile delivery of content, out-of-the box reporting that is flexible and fits our needs, and multi-language capability.”

**Joshua Flores**  
Online Training Specialist

## Customer Snapshot: Five Guys

- Smooth global implementation**  
The platform was rolled out to 30,000 users globally in less than 30 days without any significant issues.
- Purpose-built for franchises**  
Five Guys can report on individual course and curriculum progress based on their corporate structure.
- Convenient access to training**  
Five Guys employees can take training courses on any device and from any location
- Easy compliance management**  
Track certifications to see which staff are in compliance and notify those who are not.
- Impressive time savings**  
Management spends less time navigating the system and employees complete training easily.
- System flexibility**  
Schoox's flexibility allows the Five Guys training team to say 'Yes, we can do that!' to their users' requests.



The day-to-day interaction and turnaround time of customer support has been phenomenal and a pleasant surprise. Schoox has been a pleasure to work with and actively work constantly make the system better. Schoox built features based on our feedback which is so rare.”

**Joshua Flores**  
Online Training Specialist

[Want the Full Five Guys Story? Continue Reading](#)

## ABOUT SCHOOX

Schoox is workplace learning software with a people-first twist. It puts people over process, making learning and career development easy, accessible, rewarding, and fun while adapting to whatever the world throws your way. Learners “up” their skills, grow on the job, and get more done—and you can measure the impact of all their awesome accomplishments. [Learn more at schoox.com.](#)



schoox

Learning wherever work happens

[schoox.com](#)